

# Work and education in the digital society







- Technological Revolution and its impact
- Policy response at national level: Dutch policy on Life Long Learning
- Role of the SER

#### **Technology and its impact**

- On public values
- On society: technological revolution creates insecurity
- On organization of work: + & -
- On quality of work: + & -
- On number of jobs: ?





"9% of jobs are at risk of AI" OECD



#### 47% of jobs are at risk of Al

Frey & Osborne

#### "Are we heading towards a jobless future?"

Martin Ford - Rise of the Robots

### **Public values & AI**



- Reliability of information
- Competition: threatened by ` winner takes all' characteristics of network industry
- Cybersecurity: need to fight cybercrime
- Protection of personal data
- Can everybody participate? Who are potential losers?
- Need for ethically responsible development of AI: based on transparency
  - use of personal data
  - algorithmic decision making

#### **Transitions at the labour market**



- Multiple transitions needed
- Digital economy
- Transition from a fossil based towards a sustainable energy system; making our economy & society climate change proof
- Ageing population & need for more people in health care, care for elderly, education
- Do not approach these various transitions in isolation; take a holistic view

#### **Participation in Life Long Learning**





#### The Netherlands – a case study



- 17 million inhabitants, 8.7 million people at work, unemployment 3.7%
- ICT, building, care and education need more new workers
- The need to redefine education: Life Long Learning 18%
- But nowadays life long learning is facilitating divergence
  - Between high skilled and lower skilled people
  - Between people with longterm contracts and flex workers

### New approach needed



- The need for a game changer: a positive and strong learning culture for everybody
- Goal: people take charge of their own destiny

To be realised by:

- Providing information on various learning possibilities
- Creating individual learning budgets
- Providing the right conditions:
  - Sufficient support for those in need
  - Enforce the learning culture in small companies
  - Stimulate flexible education

## **Role of the Social Economic Council**



- Goal: to encourage a culture of learning
- How:
  - By organizing meetings
  - By connecting (regional) initiatives
  - By exchanging best & bad practices
  - By identifying barriers that can be solved at a national level

Three years programme